

## Accelerate Field Services Payments

Empower field service agents to accept payments quickly and securely while on the go with CSG Forte Engage. By leveraging CSG Forte Engage for payment processing, field service agents can easily generate personalized invoices that can be shared with the customer via text, email, or QR code for simple and secure payment, leveraging the platform's unique NanoSite technology.

### Why Choose CSG Forte Engage?

**Streamline Your Operations:** Our straightforward service-to-payment solution creates seamless field service transactions by providing complete transparency from service personalization to final payment. This on-site payment capture enables a streamlined process, reducing administrative overhead and increasing efficiency.

**Improve Customer Satisfaction:** Make it easy for customers to pay with digital payment options and secure self-service.

**Accelerate Cash Flow:** By ensuring payment is completed during the service visit, you accelerate payment collection, improve cash flow and positively impact your bottom line.

**Reduce Errors:** Our solution eliminates after-service manual data entry, significantly reducing billing errors. Customer participation in the process reduces disputes.

Start accepting Credit and Debit Cards and ACH payments with an easy and quick implementation.

### How to Get Started

Contact us today to empower your field service operations, improve the customer experience, and increase on-time payments.



# 74%

Of customers prefer digital payment methods over traditional forms, including cash or paper check.<sup>1</sup>

<sup>1</sup>Payments Journal

### Key functionality

By leveraging a mobile device, field service representatives can easily:



Generate secure payment links



Present QR codes for easy scan



Check payment completion