



Account Updater

Simplify and streamline customer account maintenance with CSG Forte

Recurring payments are convenient for you and your customers. However, expired or replaced credit cards can interrupt recurring payments and services. CSG Forte's Account Updater automatically keeps card data current, giving you and your customers peace of mind. Account Updater is payment processor-agnostic and available as a standalone service.

Account Updater Can Help You:



Maximize revenue and cash flow while minimizing customer churn



Automate updates, such as expiration date changes, account closures and account number changes



Reduce declines for recurring payments



Eliminate the hassle of updating information when cards are lost, stolen or reissued



Prevent interruption of customer service due to nonpayment



Minimize costs associated with collections and manually updating accounts

CSG Forte's Account Updater Automatically Keeps Card Data Current, Giving you and your Customers Peace of Mind.

A close-up photograph of a person's hands. The left hand holds a dark credit card, and the right hand holds a smartphone, positioned as if they are about to make a contactless payment.

Account Updater is Payment Processor Agnostic and Available as a Standalone Service

How It Works

- Participating issuers report account changes to a master database.
- CSG Forte compares database information with the stored card accounts for recurring transactions. CSG Forte updates the card information on file with current database information.
- CSG Forte alerts you of closed accounts that require attention.

A Complete Payment Suite

Account Updater seamlessly integrates with CSG Forte's card acceptance and recurring payment solutions:

- **Dex** - A cloud-based platform built to streamline payments management
- **Checkout** - A ready-to-go payments processor built into your site.
- **BillPay** - An omnichannel solution that delivers a secure and seamless payment experience

Make your Recurring Payments Convenient for you and your Customers with Automatic Account Updates