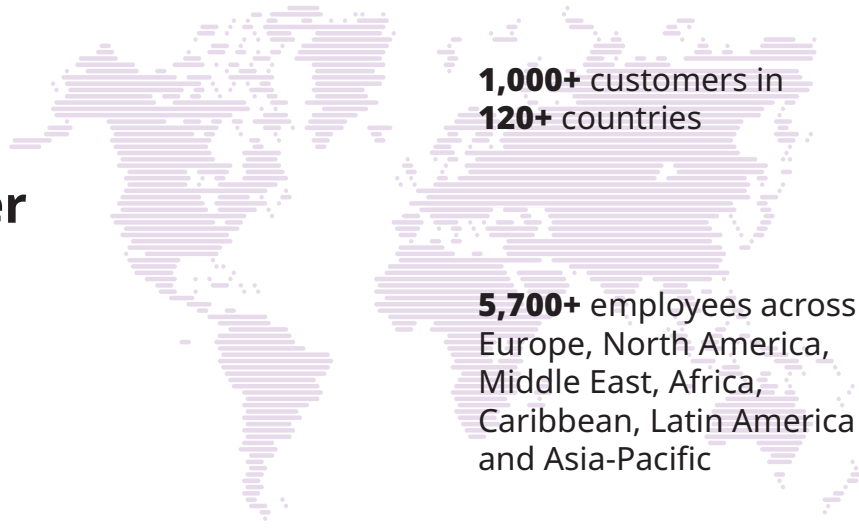


At CSG, we help companies make ordinary customer experiences extraordinary.



1,000+ customers in **120+** countries

5,700+ employees across Europe, North America, Middle East, Africa, Caribbean, Latin America and Asia-Pacific

CSG is a Proven Leader

CSG is a leader in innovative customer experience, revenue management and payments solutions that make ordinary customer experiences extraordinary. Our cloud-first architecture and customer-obsessed mindset help companies around the world launch new digital services, expand into new markets, and create dynamic experiences that capture new customers and build brand loyalty.

For over 40 years, CSG's technologies and people have helped some of the world's most recognizable brands solve their toughest business challenges and evolve to meet the demands of today's digital economy with future-ready solutions that drive exceptional customer experiences. With 5,700+ employees in over 20 countries, CSG is the trusted technology provider for leading global brands in telecommunications, retail, financial services and healthcare. Our solutions deliver real-world outcomes to more than 1,000 customers in over 120 countries.

Our integrated portfolio of solutions enables companies to deeply engage with customers through any channel, successfully monetize customer interactions, and intentionally connect consumers and businesses in a way that is timely, personalized and relevant.



Over 2.2 Billion Customer Communications across voice, SMS, email and print



710M+ Wireless Subscribers supported by CSG monetization solutions



97K+ Merchants processing payments with CSG payments platform



12.3B journey interactions tracked across channels in 2022



650+ Service Provider Clients in communications services, media and entertainment and more



\$1.09B in Revenue
CSG year-end revenue in 2022

CSG Solutions



Customer Experience

Deliver personalized, engaging experiences at every stage of the customer journey, based on customers' real-time interactions with your company

- Customer journey management
- Engagement channels
- Experience design and consulting



Monetization

Offer innovative digital services for B2C, B2B and B2B2X, with the ability to rate and charge for services in real time

- Convergent rating, charging and billing
- Mediation/settlements
- Digital BSS/marketplace
- Wholesale and partner management
- Field service management
- Print and mail services



Payments

Scale your business and get to market faster with a complete, customizable payments platform

- ACH payments
- Credit card processing
- POS and mobile payments
- Payment gateways

CSG Customers



Communications Services

Airtel	Hutchison 3 Indonesia
América Móvil	Inmarsat
Charter Communications	Mobily
Comcast	MTN South Africa
DISH	TalkTalk
Frontier Communications	Telenor
	Telstra



Financial Services

Bank of America	IBC Bank
Chase	Liberty Mutual
Check21	Mastercard
Citigroup	Standard Life Insurance
Discover Financial Services	Synchrony Financial
Globe Life	US Bank
Homesite Insurance	Wells Fargo



Government, Healthcare and Others

Blue Cross Blue Shield	Medco
eClinicalWorks	New Leaf Service
Election Systems & Software	Contracts
Equinix	PRSM Healthcare
Hart Intercivic	State of California DMV
Maximus	Superior HealthPlan
	Ultimate Software



Logistics & Transportation

Cofiroute USA	Navient
Cubic Telecom	Penske
Deutsche Bahn	TransCore
Frontier Airlines	Verra Mobility
Jenoptik	



Retail

24 Hour Fitness	CVS
Camping World	Walgreens



Tech, Media, and Entertainment

Bell Media	Maxis
Buildium	Priority Software
Cineplex	TalkTalk
Formula 1	Xfinity



Utilities

ADT	Veolia
British Gas	YES Energy Management
Minnesota Power and Light	